

Ahmed Barakat Alaa Eldin

Date of Birth : 01/10/1978
Nationality : Egyptian
marital status : Married
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Education

- 1-Ain Shams University (Egypt):
(Graduated in languages "al alsun" ,ITALIAN and ENGLISH , Cairo 1999)
- 2 -Ministry of tourism :
(Egyptian Tourism Guiding Diploma 2000)
- 3 -Alexandria university :
(Graduated in law, "faculty of law", Alexandria 2011)

Objective

To succeed in a dynamic environment of excellence and challenge, to work in growing organization and to achieve organizational goals with my best efforts.

Work experiences

- **2000** Receptionist at "Lady Christina", Luxor & Aswan,
Participation in room division and front office operation. Directin tourists to their destinations.
- **2001** Tourism assistant & leader at National Travel, Hurghada,
welcoming tourists at airports ,dealing with hotels and

airlines,contact and follow up guests daily ,guiding italian groups in different sites.

-2003 Travel & tourism leader at Isis Travel, Sharm El Sheikh,
preparing arrival and departure lists with airlines and airports and hotels,scheduling appointments and meetings during accommodation ,reporting , providing professional support to the staff .

-2005 Team leader at EVC Travel, Sharm El Sheikh,
Handling all the operation with the Italian tour operator maintaining the high standards, organizing VIP`s travel &accommodation and tour packages,participating in signing contracts with hotels.

-2009 Interpreter & Teacher at (al Nour language center),Sharm el Sheikh,
Responsible of italian courses ,interpreting professionally projects translating documents

-2010 Team leader at Long Range Travel , Egypt
Coordinating with the Italian main company, overseeing daily activities planning and marketing,cooperating with airports & airlines and hotels ,scheduling meetings, conferences, and events. Handling delicate situations ,answering customer requests, special needs and complains.supervising and developing a team.

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work skills&strengths

- Creativity :

able to creat activities and priorities , willing to learn new skills and knowledge, work in different environments.

-Strong work ethic/diligent :

maintaining high quality standards.

-Communication :

written communication skill evident in reports. Verbal communication skills evident in presentations, dealing with customers, active listening and negotiation.

-Team work :

Working , respecting ,listening and encouraging effectively a team.

Memberships

- Madinaty Sporting Club
- Al Rehab Sporting Club
- Tourism Guides Syndicate

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